

## GUEST SERVICES (a.k.a., Your Personal Peace of Mind)

3 visits, 24/7, Anything Less Won't Do

Imagine you arrive at your vacation rental late at night...

What if you couldn't get in? What if there was no hot water? What if you couldn't get ahold of the property owner/manager?

These are the questions we ask ourselves when preparing the best experience for your guests, and the answers to these questions are the foundation of our guest services.

Your reputation as a vacation property owner can ride on good communication, so we provide solutions with fast, friendly services designed to care for your guests each step of the way.

We provide **3 visits** to the property before vacationers arrive + 24/7 on-call services.



Housekeeping



Maintenance



Quality Assurance



24/7 Emergency Contact

# KICK BACK AND RELAX

Let us take care of everything...

Because the only sweat we want anyone breaking into is on their hike around Tubbs Hill!

Whether guests book their vacation on our website or through a third-party site like Airbnb or VRBO, we humanize the experience by lending our voice and our services to assure each guest that we're here for them if anything happens.